# Model 25922 Series 5.8 GHz Cordless Handset System User's Guide





### Important Information

00017557 (Rev. 4 CAN E)

Printed in China

**NOTICE:** This product meets the applicable Industry Canada technical specifications. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. **NOTES:** This equipment may not be used on coin service provided by the telephone

Visit the GE website at: www.GE.com/phones



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#### Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

#### Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

#### REN Number

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) greas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

REN Number is located on the cabinet bottom.

#### Licensina

Licensed under US Patent 6.427.009.

### Hearina Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid

### FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSETHIS PRODUCT TO RAIN OR MOISTURE.

AUTION: TO REDUCE THE RISK OF FLECTRIC SHOCK D ERTING YOU OF

AD WITHIN THE NOT REMOVE COVER (OR BACK). NO USER RVICEABLE PARTS INSIDE. | ALERTING YOU UALIFIED SERVICE

ACCOMPANYIN SEE MARKING ON BOTTOM / BACK OF PRODUCT

IMPORTANT INSTRUCTIONS

#### Introduction

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

#### Before You Begin

#### Parts Checklist (for model 25922xx1)



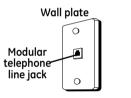
For Model 25922xx2 there will be ONE additional handset, charge cradle, battery pack and cover than shown above.

For Model 25922xx3 there will be TWO additional handsets, charge cradles, battery packs and covers than shown above.

For **Model 25922xx4** there will be **THREE** additional handsets, charge cradles, battery packs and covers than shown above.

#### **Telephone Jack Requirements**

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in vour home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



#### Installation

### Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 5.8 GHz / 900 MHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

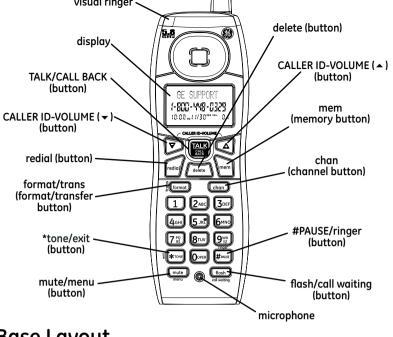
#### Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature
- Avoid other cordless telephones or personal computers.

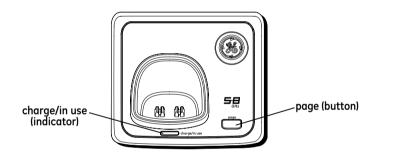
designed for wet locations.

- Never install telephone wiring during a lightning storm. • Never install telephone jacks in wet locations unless the jack is specifically
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

#### **Handset Lavout**



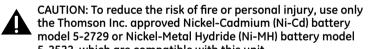
#### **Base Lavout**



#### Installing the Phone

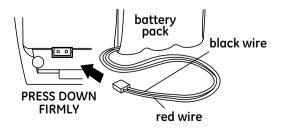
#### Installing the Handset Battery

NOTE: You must connect the handset battery before use.



- 5-2522, which are compatible with this unit... 1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- 2. Locate the battery compartment on the back of the handset.
- 3. Plug the battery pack cord into the jack inside the compartment. **PLEASE REGISTER** shows in the display.

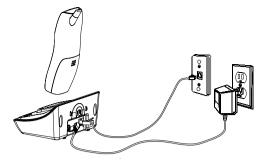
NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.



- 4. Insert the battery pack.
- 5. Close the battery compartment by pushing the door up until it snaps into place.

#### Base Station

1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop, or vou may mount it on the wall.



- 2. Plug one end of the telephone line cord into the TEL LINE jack at the back of the base and the other end into a modular jack. 3. Plug the AC power converter into the electrical outlet and the DC connector into the
- iack at the back of the base. 4. Place the handset in the base cradle. The charge/in use indicator turns on, verifying
- the battery is charging. The unit will take 20 seconds to register and verify its security code. **READY** shows in the handset's display. NOTE: In case of a power failure, the handsets may display

. Allow the phone to charge for 16 hours prior to first use. If you don't properly charg

UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place all handsets on the main base cradle for 20 seconds to re-register

the phone, battery performance is compromised. CAUTION: To reduce risk of personal injury, fire, or damage use



only the 5-2837 (gray) or 5-2835 (black) listed in the user's quide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

#### Wall Mounting 1. Turn the base over.

- 2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place.
- 3. Slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

NOTE: If desired, gather the extra telephone line and power adaptor cord and store inside the wall mounting pedestal.

#### Setup

There are eight programmable menus available: Language, Handset Name, Area Code, Ringer On/Off, Ringer Tone, Tone/Pulse, Transfer ON/OFF and Default Setting.

During programming, you may press the **mute/menu** button at any time to go to the next option. To exit the menu, keep the previous setting and return to the standby mode, press the \*tone/exit button.

#### **Display Language**

- 1. Press the mute/menu button until > 1ENG 2FRA 3ESP shows in the display. 1ENG is the default. (ENG stands for English. FRA stands for French. ESP stands for Spanish.)
- 2. Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch-tone pad on the handset to enter your selection.
- 3. Press mute/menu again to save

#### Handset Name

- 1. Press the **mute/menu** button until **ENTER NAME** shows in the display. 2. Use the touch-tone pad on the handset to enter the name (up to 15 characters).
- More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H

#### NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s) or number(s).

3. Press **mute/menu** again to save.

NOTE: If no name is entered, READY shows in the display.

#### Local Area Code 1. Press the mute/menu button until AREA CODE - - - shows in the display. - - - is

- the default.
- 2. Use the touch-tone pad on the handset to enter your three digit area code.
- 3. Press mute/menu again to save

NOTE: If you make a mistake, press the delete button to erase a wrong number.

### Ringer ON/OFF

- 1. Press the mute/menu button until RINGER > 1 ON shows in the display. 1 ON is the default.
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button or the touch-tone pad on the handset to scroll to 1 ON or 2 OFF.
- 3. Press mute/menu to save.

NOTE: If you turn the ringer off, RINGER OFF shows on the display.

#### Ringer Tone

You can choose from 3 ring tones.

- 1. Press the mute/menu button until RINGER TONE > 01 shows in the display. 01 is the default
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button on the handset to select from 01 to 03. 3. Press mute/menu to save

### Tone/Pulse

- 1. Press the mute/menu button until > 1 TONE 2 PULSE shows in the display. 1 TONE is the default.
- 2. Use the CALLER ID-VOLUME (▲ or ▼ ) button or the touch-tone pad on the handset to scroll to 1 TONE or 2 PULSE
- 3. Press mute/menu to save.

#### Transfer ON/OFF In order to use the Call Transfer feature (applicable ONLY with additional handsets),

- you must have the Transfer ON/OFF set to ON through the menu of the transferring 1. Press the **mute/menu** button until **TRANSFER** > 1 OFF shows in the display.
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button or the touch tone pad on the handset and select 10FF.
- 3. Press **mute/menu** again to save.

#### **Default Setting**

- You may return handset settings to the factory default setup using this menu. 1. Press the mute/menu button until DEFAULT > NO shows in the display. NO is
- 2. Use the CALLER ID-VOLUME (▲ or ▼ ) button on the handset to scroll to YES or NO NOTE: If you choose YES, all settings in the programmable menu
- 3. Press mute/menu to save.

#### **Cordless Phone Basics** Charae/In Use Indicator

return to the factory defaults.

The phone is **ON** when the charge/in use indicator on the base is lit. The handset visual ringer and base indicator flash when you receive a call.

#### Answering a Call

- 1. When the phone rings, pick up the handset and press the TALK/CALL BACK button 2. When finished, press the TALK/CALL BACK button again or place the handset on the
- base cradle to hang up.

### Making a Call

- 1. Pick up the handset and press the TALK/CALL BACK button. Wait for the dial tone. The call timer starts counting minutes and seconds in the display. 2. Dial a telephone number.
- 3. When finished, press the TALK/CALL BACK button again or place the handset on the base cradle to hang up.

NOTE: In case of power failure, the handset may display UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place the handset on the main base for 20 seconds to reset the unit

#### Pre-dialing

correct number.

you dialed (up to 32 digits).

**Channel Button** 

Exit

Page

on the base.

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Dial a telephone number (the number you dial shows in the display). NOTE: If you make a mistake dialing the number, use the delete

and the call timer starts counting the minutes and seconds in the display.

While the phone is **OFF** (in standby mode), press the **redial** button and then the

Use the **flash/call waiting** button to activate custom calling services such as call

TIP: Do not use the TALK/CALL BACK button to activate custom

calling services such as call waiting or you'll hang up the phone.

While talking on the phone, it may be necessary for you to manually change the

Press the **page** button on the base. The handset beeps continuously for about 2

NOTE: You may still page the handset when the ringer is off.

1. Press the **#PAUSE/ringer** button to go to the **RINGER ON/OFF** menu.

3. Press the **#PAUSE/ringer** button to save your selection. You will hear a

**RINGER** ▶ 1 ON shows in the display. 1 ON is the default.

minutes until you press the TALK/CALL BACK button on the handset or the page button

2. Use the CALLER ID-VOLUME (▲ or ▼) button or the touch-tone pad on the handset

When the phone is **ON** (in TALK mode) press the **CALLER ID-VOLUME** (▲ or ▼ ) button to

adjust the listening level. Choose from five volume settings. **VOL 1** is the lowest volume

NOTE: The phone will automatically reset VOL 5 to VOL 4 after you

channel to improve reception and reduce noise or static on the line. Press and release

waiting, which are available through your local phone company.

Press the \*tone/exit button to cancel any command you initiated.

While the phone is **ON** (in TALK mode), press the **redial** button to redial the last number

4. When finished, press the TALK/CALL BACK button again to hang up.

NOTE: You may enter up to 32 pre-dial digits.

TALK/CALL BACK button to redial the last number.

the **chan** button to move to the next clear channel.

This feature assists in locating a misplaced handset.

Ringer ON/OFF Shortcut

the phone is **OFF** (not in talk mode).

to scroll to **1 ON** or **2 OFF**.

and **VOL 5** is the highest volume.

2. Press the **mute/menu** button when finished.

confirmation tone.

Volume

hang up.

will not hear you.

temporarily change from pulse dialing to tone dialing. button to backspace and erase the wrong number, and enter the 3. Follow the automated instructions to get the information you need. 3. Press the TALK/CALL BACK button on that handset. The number auto-matically dials

**Temporary Tone** 

## Call Transfer (applicable only with additional

- the display. All registered handsets will be paged.

NOTE: If there is no answer within 2 minutes after transferring the call, then the handsets will be rung back (callback). If no handset answers within 30 seconds, then the external call will be

or the format/trans button on the originating handset.

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.



#### Call Waiting Caller ID

Apart from the setting in the main menu, there is a shortcut to set the ringer. Make sure Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of

> **call waiting** button to put the current call on hold and answer the incoming call. Press the **flash/call waiting** button again to return to the original call.

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer

## If you are not at home or cannot answer, your telephone's Caller ID memory stores the

Use mute during a phone conversation to speak privately and off-line with a third party. automatically deleted. 1. Press the **mute/menu** button, MUTE shows in the display. The party on the telephone

> show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

You may review the stored information at any time. Calls received since your last review

#### enables pulse (rotary) service phone users to access touch tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing

#### to enter your bank account number. Temporarily switching to touch tone mode allows you to send your number. 1. Dial the telephone number and wait for the line to connect. 2. When your call is answered, press the \*tone/exit button on the handset to

- 4. Hang up the handset and the phone automatically returns to pulse (rotary)

## During an external call, you may transfer the external call to another handset.

1. Press the **format/trans** button on the originating handset. **TRANSFERRING** shows in

- 2. Press the format/trans button or TALK/CALL BACK on receiving handset to answer NOTE: To cancel the call transfer, you may press \*tone/exit button
- automatically dropped.

### Caller ID (CID)

Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

317-555-1234 — Caller ID phone number

the call will display and store the Call Waiting Caller ID information. When you hear the call waiting beep in the handset receiver, press the flash/

#### Receiving CID Records

#### Storing CID Records (In CID Memory)

data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is

#### Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the CALLER ID-VOLUME (▼) button to review the newest CID record.
- 3. Press the CALLER ID-VOLUME ( ) button to review the oldest CID record first.

#### Dialing a CID Number

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button to display the desired record.
- 3. Press the TALK/CALL BACK button. The number dials automatically
- NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format/trans button to adjust the number, and try again.

#### Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-555-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-555-8888
Seven digits	7-digit telephone number.	555-8888

#### Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory.

NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory.

- Make sure the phone is OFF (not in talk mode).
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button to scroll to the desired CID record.
- 3. Press the **mem** button
- 4. Use the touch-tone pad to enter a memory location (0-9) to store the number in that memory location. You will hear a confirmation tone.
- NOTE: If the memory location is occupied, REPLACE MEMO? is displayed, and you must confirm replacement by pressing the mem

NOTE: Press the \*tone/exit button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is nonnumeric, the unit will not allow this record to transfer to the internal user memory. The handset will display UNABLE TO STORE.

#### To Replace a Stored CID Record

- 1. Repeat steps 1 through 4 in Storing CID Records in Internal Memory. After you enter the memory location, **REPLACE MEMO?** shows in the display.
- 2. Press the **mem** button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

#### Deleting a CID Record

- 1. Make sure the phone is **OFF** (ot in TALK mode).
- 2. Use the CALLER ID-VOLUME (▲ or ▼) button to display the CID record you want
- 3. Press delete button. The display shows **DELETE CALL ID?**.
- 4. Press **delete** button again to erase the record and \*\* **DELETED** \*\* will be displayed on the screen. You will hear a confirmation tone.

NOTE: Press the \*tone/exit key to return to the standby mode.

#### **Deleting All CID Records**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CALLER ID-VOLUME (▲ or ▼ ) button to display any Caller ID record.
- 3. Press and hold the **delete** button until **DELETE ALL?** shows in the display.
- 4. Press delete button again to erase all records. You will hear a confirmation tone. The display shows **NO CALLS**.

NOTE: Press the \*tone/exit key to return to the standby mode

#### Memory

Each handset can store up to ten 24-digit numbers with up to 15-character names in memory for guick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

#### Storing a Name and Number in Memory

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Press the **mem** button
- 3. Press the desired memory location (0 through 9) or use CALLER ID-VOLUME (▲ or ▼) to scroll to the desired memory location NOTE: If the memory location is occupied, the memory location

number and stored name and telephone number shows in the display. If the memory location is empty, EMPTY shows in the display.

4. Press the **mem** button again. The display shows **ENTER NAME**.

NOTE: If you don't want to enter the name, skip step 5.

5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the **memory** button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M: press the 4 key 3 times for the letter I: press the 8 key for the letter Tipress the 4 key twice for the letter H

NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s) or number(s).

6. Press the **mem** button to save the name. The display shows **ENTER TEL NUMBR**.

- 7. Use the touch-tone pad to enter the telephone number you want to store (up to
- 24 digits). NOTE: The system treats PAUSES as delays or spaces in the dialing

8. Press **mem** again to store the number. You will hear a confirmation tone.

### Storing the Last Number Dialed

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 3. Press the **mem** button to store the number. You will hear a confirmation tone.

#### To replace an old number with a new redial number:

- 1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- 2. Press the **redial** button.

2. Press the **redial** button.

- 3. Press the **mem** button, and **REPLACE MEMO?** shows in the display
- 4. Press the **mem** button again to replace the old number with the new number. You will hear a confirmation tone.

#### Inserting a Pause in the Dialing Sequence of a Stored Number

If a pause is needed to wait for a dial or access tone, press the **#PAUSE/ringer** button to insert a delay in dialing sequence of a stored number (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) pause shows in the display as a **P**, and each pause counts as one digit in the dialing sequence.

### Changing a Stored Number

- 1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
- 2. Press the **mem** button, and **REPLACE MEMO?** shows in the display.
- 3. Press the **mem** button to store the number. You will hear a confirmation tone.

#### Reviewing and Deleting Stored Numbers

- 1. To review stored numbers, press the **mem** button, and use the **CALLER ID-VOLUME** (▲ or ▼ ) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).
- 2. When the data shows in the display, press the **delete** button. The display shows **DELETE?**.
- 3. Press **delete** button again to delete the data. The display shows **DELETED**.

#### Dialina a Stored Number

- 1. Make sure the phone is **ON** by pressing the **TALK/CALL BACK** button.
- 2. Press the **mem** button.
- 3. Press the memory location (0-9). The number dials automatically.
- 1. Make sure the phone is **OFF** (not in TALK mode)
- 2 Press the **mem** button
- 3. Use the touch-tone pad or the CALLER ID-VOLUME (▲ or ▼) button to scroll to the number you want to dial
- 4. Press the TALK/CALL BACK button. The number dials automatically.

#### Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

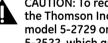
The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9
1. Make sure the phone is <b>ON</b> (in TALK mode).	

- 2. Press the **mem** button and then press 7.
- 3. When you hear the access tone, press the **mem** button and then press 8.
- 4. At the next access tone, press the **mem** button and then 9.

TIP: Wait for the access tones before pressing the next mem button. or your call may not go through.

#### Chanaina the Battery

Make sure the telephone is **OFF** (not in TALK mode) before you replace battery.



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery model 5-2729 or Nickel-Metal Hydride (Ni-MH) battery model 5-2522, which are compatible with this unit.

- 1. Remove the battery compartment door.
- 2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
- 3. Insert the new battery pack and connect the cord to the jack inside the battery
- 4. Put the battery compartment door back on.
- 5. Place handset in the base to charge. Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

#### **Battery Safety Precautions**

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury. • To reduce the risk of fire or personal injury, use only the Nickel-Cadmium (Ni-
- Cd) or Nickel-Metal Hydride (Ni-MH) battery listed in the User's Guide. Keep batteries out of the reach of children
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries).

For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

#### Display Messages

The following messages show the status of the phone or help you set up and use your phone.

**BLOCKED CALL** Caller information is blocked from transmission. Caller name and number is blocked from transmission.

BLOCKED

NFW

NAME/NUMBER DELETE ALL? Prompt asking if you want to erase all Caller ID records. DELETE CALL ID: Prompt asking if you want to erase the current Caller ID record

DELETE? Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory

that is shown on the display

DELETED Prompt confirming a CID record is erased. **EMPTY** Indicates a memory location is vacant. **END OF LIST** Indicates there is no additional information in the Caller ID

memory log. ENTER NAME Telling you to name the handset or enter a name for one of the 10 memory locations.

INCOMPLETE Caller information is interrupted during transmission or DATA the phone line is excessively noisy. LOW BATTERY

Indicates call or calls have not been reviewed. **NEW VOICE MAIL** Indicates a new voice mail is available. NO DATA No Caller ID information was received.

NO CALLS Indicates no calls have been received. PAGING FRM BASE Someone is paging the handset from the base. PLEASE REGISTER Indicates the handset needs to be registered before use.

PRESS TALK KEY Indicates the CID number is a Directory Dial Number (DDN) and cannot be formatted. READY

Indicates the handset is registered and available for use. Repeat call message. Indicates that a new call from the same number was received more than once.

Indicates the handset battery is low and needs charaina.

TRANSFERRING Indicates the call is being transferred from one handset to **UNABLE TO DIAL** Indicates the CID or memory contents cannot be dialed.

Indicates the CID or memory contents cannot be stored. Indicates the handset is out of range. Or an additional handset is in use.

Or there has been a base power failure, in which case you must place all handsets on the main base cradle for 20 seconds to re-register

#### UNKNOWN NAME/CALLER/ NUMBER

**UNABLE TO STORI** 

UNAVAILABLE

The incoming call is from an area not serviced by Caller ID or caller information is not sent.

### **Handset Sound Signals**

Jigilai	ricanning	
A long warbling tone (with ringer on)	Signals an incoming call	
One long beep tone	Confirmation tone	
One beep every 7 seconds	Low battery warning	

#### Troubleshooting Tips

#### **Caller ID Solutions**

#### No display

- Fully charge (for 16 hours) or replace the battery.
- If you are using AC (electrical) power, make sure that the unit is connected to a non-switched electrical outlet. Unplug the AC power converter from the unit and plug it back in.
- To see Caller ID information in your display, you must be subscribed to Caller ID service through your local telephone company.

#### Caller ID incomplete

• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

#### Telephone Solutions Handset can not link

Check or repeat installation steps

• If any handsets become inoperable, place it on the main base cradle for 20 seconds to re-register

• Make sure the telephone line cord is connected to the base unit and the modular

• Disconnect the base from the wall phone jack and connect another phone to the

• Did the handset beep when you pressed the TALK/CALL BACK button? Did the in

• Make sure the ringer is set to ON, this can be done through the handset setup

Provided your phone company offers voice messaging service and you subscribe

to indicate there is a message waiting. It stops flashing after the message has

to it, the charge/in use indicator on the base flashes when the phone is not in use

You may have too many extension phones on your line. Try unplugging

• The handset might be out of range of the base. Move closer to the base.

Make sure the battery is properly charged (for 16 hours).

use indicator come on? The battery may need to be charged.

• Ensure the battery pack is installed correctly.

same jack. If there is no dial tone on the second phone, the problem might be your

#### No dial tone

phone jack?

Handset does not rina

some phones.

been reviewed.

Change channels

Relocate the base.

• Charge the battery.

Replace the battery.

Unit beeps

household appliance.

See solutions for "No dial tone."

menu Ringer Volume.

See solutions for "No dial tone"

Charge/in use indicator on the base flashes

You experience static, noise, or fading in and out

doesn't work, charge the battery for 16 hours.

• The handset may be out of range. Move closer to the base.

Make sure base is not plugged into an electrical outlet with another

• Place handset in base cradle for 20 seconds to reset the security code. If that

wiring or local service.

- Make sure the base power cord is connected to a working electrical outlet. Aluminum sidina
  - Foil backing on insulation.

Handset displays UNAVAILABLE

Move closer to the base.

- Heating ducts and other metal construction can shield radio signals.

You're too close to appliances such as microwaves, stoves, computers, etc.

• Make sure you correctly program the memory location keys.

• You may need to reprogram numbers into memory after a power outage or

• Reset the battery. Unplug the battery and plug it in again after five seconds.

Reset the power supply. Unplug the supply and plug it in again after five seconds.

• Make sure you follow the proper dialing sequence.

- Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices. • Baby monitor is using the same frequency.
- Handset battery is low.

Memory dialing

Out of range

battery replacement

Move closer to the base.

Phone with tone service dials out in pulse mode

Phone won't dial out with pulse service

• An additional handset is in use.

• Make sure phone is in tone dialing mode.

Make sure phone is in pulse dialing mode.

• Place the handset on the main base for reset.

Causes of Poor Reception

• You're out of range of the base.

#### **General Product Care**

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone. • Clean with a soft cloth and never use a strong cleaning agent or abrasive

• Retain the original packaging in case you need to ship the phone at a later date

powder because this will damage the finish.

#### Warranty

or leaking batteries

PURCHASE DATE

Thomson Digital Technologies Ltd., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation

This warranty does not include damage to the product resulting from accidents, misuse

Should your product not perform properly during the warranty period, either:

- 1. Return it to the selling dealer with proof of purchase for replacement,
- 2. Call 1-800-522-0338 (English) or 1-800-522-0445 (French) for instructions concerning where to mail the product

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

NAME OF STORE	 	 	

#### **Accessory Information**

A shipping and handling fee will be charged upon ordering.

CRIPTION	MOD	J ,	
dset Replacement Battery	5-2729 (Ni-Cd)	5-2522 (Ni-MH)	4.
	Gray	Black	5.
er adaptor	5-2837	5-2835	] _
dset cradle	5-2751	5-2752	] L

#### To order, call the negrest distributor for your grea: Manitoba: (204) 783-2088 Ontario: (905) 624-8516 British Columbia: (604) 438-8001 Quebec: (514) 352-9071

It is required by law to collect appropriate sales tax for each individual state, country,

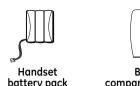
and locality to which the merchandise is being sent. Items are subject to availability.

## another handset is in use, UNAVAILABLE shows on the display.

- Charge

Charge Cradle

Parts Checklist Make sure your package includes the items shown here.





Instructions For Additional Handset(s)

IMPORTANT: You can only use one handset at a time and there is

CALL BACK or SPEAKER button is pressed on one handset while

NO conference and intercom features for these units. If the TALK/





#### Installing the Handset Battery NOTE: You must connect the handset battery before use.

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery

model 5-2729 or Nickel-Metal Hydride (Ni-MH) battery model

3. Plug the battery pack cord into the jack inside the compartment. PLEASE REGISTER

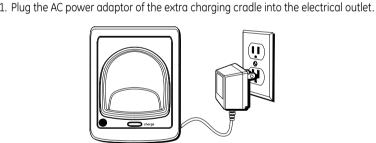
1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.

5-2522, which are compatible with this unit

- 2. Locate the battery compartment on the back of the handset.
- shows in the display. NOTE: To ensure proper battery installation, the connector is keved

and can be inserted only one way.

- Insert the battery pack. i. Close the battery compartment by pushing the door up until it snaps into place.
- Extra Charaina Cradle



- 2. Place the handset in the extra charging cradle. The charge indicator turns on, verifying the battery is charging.
- 3. Allow the phone to charge for 16 hours.

#### Registration

YOU MUST REGISTER THE HANDSET TO THE MAIN BASE BEFORE USE! After the optional handset has charged for 16 hours on the extra charger, place it on the

NOTE: PLEASE REGISTER shows on the display if the handset has not been registered. Once a handset has completed registration successfully, READY will show on the handset's display.

main base station for 20 seconds, it will then automatically register.

NOTE: In case of a power failure, the handsets may display UNAVAILABLE when the TALK/CALL BACK button is pressed. You must then place all handsets on the main base cradle for 20 seconds to re-register.